

You Can Ride 2 - Borrow a Bike Program Frequently Asked Questions:

WHO

1. Who can access the program?

- Any child between the age of 3 and 20 who lives within 2 hours drive of Edmonton (Google maps)
- All children must have a referral from an adapted phys-ed, physio or occupational therapist. If you do not have a referrer, please email info@youcanride2.ca within 2 weeks of submitting your registration.
- ★ Parents **MUST** be able to: store the bike in a dry, secure location; arrange for pickup and return of the bicycle on the specified days*; and participate in two mandatory Fitting surveys

WHAT

1. What do I have to do to register?

- ★ Go to the website (youcanride2.ca) and search for the registration link under the Borrow a Bike program. NOTE: Registration opens on January 2, 2022 at 12:00 pm.

2. What kind of bikes/adaptations do you have in the program?

- We have approximately 200 adaptive bicycles in different styles and levels of support.
- We have very skilled mechanics helping therapists to fit the bikes to your child's specific needs.

3. What bike will we get? A bike will be assigned based on your child's needs and the time you register.

WHERE

1. Where are the Fitting days? Our location is at 11415-168 St. in the Community Engagement Centre.

HOW

1. How does registration work?

- PHASE 1:** Parents/guardians will enter their contact information, the child's name, and the child's functional abilities. Parents will also need to enter their child's therapist's (or referrer) information.
- PHASE 2:** Parents/guardians will provide information on their child's functional abilities. It is **EXTREMELY** important that parents fill out the form accurately (including an accurate [measurement of the child's inseam](#)). Bikes are not assigned until you complete Phase 2 of the registration.
- PHASES 3-4:** Once all above information is obtained, a bike will be assigned for the child.

2. How much does it cost to borrow a bike? The cost to families is up to \$300 for a season.

- ★ \$100 refundable equipment deposit. This is due before you take the bike. Families experiencing financial difficulties can apply for assistance.
- ★ \$75 seasonal rental fee. All rental fees are due before you take the bike. If you fulfill a 4-5 hour volunteer commitment, the rental fee will be refunded.
- ★ \$25 seasonal administrative fee + \$100 fundraising fee. This helps cover the cost of running the program (these fees are covered if qualifying for low income subsidy).

3. How can I make sure I get the best bike for my child?

- ★ There is no guarantee of getting the exact bike you want, but by registering as early as possible and taking the time to fill out the registration completely you will increase your chances dramatically. We strongly recommend putting in your registration in the first week, and ideally on January 2. Registration opens at 12:00 pm. **Attending a Try a Bike Day makes a big difference in finding that perfect bike!

WHEN

1. When do I find out if my child has been assigned a bicycle and which one it is?

- You will have a chance to see the assigned bike at Try a Bike day. Assignments are finalized after this.

2. When can I take the bike home?

- There will be two fitting events in 2022: one in March and one in April. In most cases, you bring the bike home then. No fittings will be held outside of our regularly scheduled events.

IMPORTANT NOTE: In general, children with significant mobility challenges (i.e. who use a wheelchair or mobility aide) will be fit on March 12 and those with fewer mobility challenges will be fit on April 7. Please keep these dates open as requesting a different date or time will affect the bike your child is matched with.

Please note: Not following program guidelines may result in ineligibility for future borrowing.